European Commission

EU Best Practices

COSME Programme and the Enterprise Europe Network

COSME

Aligned with the priorities of the <u>Small Business Act</u> (SBA), 3.6 billion euros have been invested from 2007 to 2013 in order to implement the <u>EU Competitiveness and Innovation Framework Programme</u> (CIP). The CIP has been relayed by <u>COSME</u>, which is the EU Programme for Competitiveness of Small and Medium-sized Enterprises. COSME aims to promote the creation and growth of Small and Medium-sized Enterprises (SMEs) as well as the competitiveness and sustainability of EU's enterprises and in particular SMEs. The programme runs from 2014 to 2020, with a budget of €2.3billion. COSME focuses on SMEs, by:

- facilitating access to finance, through two financial instruments, covering about 60% of COSME budget:
- the Loan Guarantee Facility, providing guarantees and counter-guarantees to intermediaries (financial institutions) enabling them to provide more loan and lease finance to SMEs; and
- the Equity Facility for Growth, providing risk capital to equity funds enabling them to support SMEs in their expansion and growth-stage phases;
- supporting access to markets and internationalisation;
- creating better framework conditions for competitiveness;
- promoting entrepreneurship.

Key implementation achievements

COSME builds on the success of CIP, the EU Competitiveness and Innovation Framework Programme. Among the most important achievements of the CIP figures the effectiveness of the action on the **access to finance** through the Entrepreneurship and Innovation Programme (EIP). With a budget of €1.1 billion for financial instruments, the EIP has helped to mobilise €20 billion of loans and €3 billion of venture capital for SMEs across Europe.

Enterprise Europe Network

The **Enterprise Europe Network** (EEN) is the main instrument of COSME to achieve its aim to improve SMEs' access to markets and support their internationalisation. EEN was launched in February 2008 with the objectives to help businesses innovate and grow on an international scale. It is active in more than 60 countries worldwide, making it the largest global support network for SMEs with international ambitions. It brings together 3,000 experts from more than 600 member organisations – all renowned for their excellence in business support.

EEN contributes to the growth of EU SMEs in terms of turnover and employment. It supports the SMEs by providing integrated services like access to information, especially about EU funding and internal markets. Furthermore, the Network gives essential information for SME internationalisation beyond EU market.

Access to new markets and development of new products are among the main benefits acknowledged by the SMEs which have used EEN's services.

INTERNATIONAL DIMENSION

The COSME Programme has an important international dimension depicted by the geographical scope of the EEN. The network is active in about 40 countries beyond the EU, located in Asia, Africa, and North and Latin America. The network's global presence benefits the SMEs wishing to expand their businesses and be in contact with business partners in countries outside the EU.



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A <u>Eurobarometer survey (2015)</u> displays that about 50% of SMEs in the EU were involved in international business beyond the Internal Market over the last 3 years.

The COSME programme also takes advantage of other EU actions targeting SMEs, including a number of business centres being implemented in various countries to assist SMEs expand their activities, such as:

- the <u>European Business & Technology Centre IPR Helpdesk India</u>
- the <u>EU SME Centre China</u>
- the ELAN PROGRAM European and Latin American Business Services and Innovation
- the <u>European Association for Business and Commerce (EABC) Thailand</u>
- the <u>European Vietnamese Business Network</u>

Transfer of experience (Lessons learned)

Key lessons-learnt from EU efforts in promoting the competitiveness of EU SMEs, include:

- Synergies are crucial between components promoting access to finance, access to markets, enabling
 framework conditions for competitiveness and entrepreneurship, in order to enhance impact and ensure
 that the main bottlenecks to SMEs' growth are addressed.
- Working with business intermediaries is an effective approach to benefitting SMEs as end-users of support.
- Enhancing awareness of the Programme's instruments among organisations representing business, for instance, might assist the involvement of a wider group of beneficiaries.
- Despite numerous efforts to improve the availability of financing systems for the SMEs, access to finance remains among the largest problems faced by individual SMEs.

Moreover, experience from EEN has shown that:

- The more support services used by the SMEs, the higher is their growth in terms of increase in turnover and employment.
- There is sufficient scope for EEN to cover all countries benefitting from EU support to private sector development.
- The synergies of the EEN with the <u>Cluster Internationalisation Initiative</u> are important in permitting cluster-to-cluster and cluster-to-business meetings. Such meetings may create economies of scale and bring additional opportunities for individual SMEs participating in the events.

COSME in practice:

The organic supermarket: It is one of the 378 000 SMEs that benefitted from the CIP. The enterprise was launched in 2008 in Ireland with the aim to provide customers with organic products. Darren Grant, the manager applied for the European Investment Fund through Irish microfinance institution and received 25 000 euros without which he wouldn't have been able to start his business. In 2017, The Organic Supermarket has 3 branches in Dublin and a website covering the nation of Ireland. They are planning to expand the company to other countries.

<u>Fortumo</u>: An Estonian mobile payments SME, has become a success story that illustrates the efficiency of the Enterprise Europe Network. The company contacted EEN asking for support in expanding their activities beyond Estonia. Fortumo were invited to a brokerage fair organised by a Spanish Network partner at the 2010 World



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Mobile Congress in Madrid, where they met NVIA Portugal, another Network client, with whom they agreed to cooperate, to break into <u>Latin America</u>. Soon after, Intel Capital in cooperation with US risk capitalists Greycroft Partners, bought part of Fortumo shares, making a deal at a value of about 10 million euros. Thanks to EEN, Fortumo have made exponential growth and expanded geographically. By 2017, Fortumo was present in more than 90 countries across Europe, North America and Asia.

More information:

http://ec.europa.eu/growth/tools-databases/sme-best-practices/SBA/index.cfm?fuseaction
=practice.list&page=0

http://ec.europa.eu/growth/smes/business-friendly-environment/small-business-act/

https://ec.europa.eu/growth/smes/business-friendly-environment/performance-review-2016_en

http://ec.europa.eu/cip/documents/ implementation-reports/ index_en.htm

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